



Quality Policy

Strategic objectives

The growing competitiveness implemented by competitors, in the context of a market increasingly oriented worldwide to meet the needs of the customer, together with the globalization of the market, require the achievement of the following strategic business objectives:

- Maintenance and expansion of market share, with consequent
- Maintenance and expansion of the production range.

Quality objectives

The objectives that START ELEVATOR S.r.l. intends to achieve for quality are basically the following:

- Initiation and maintenance of a formal process of continuous quality improvement, so as to obtain an improvement of processes and products, and therefore of the satisfaction of the customer and interested parties.
- Achievement of a level of quality such that the company can be qualified by its customers and can maintain the achieved certification by accredited bodies.
- Improvement of the corporate image.
- Cost reduction.

Commitments

With a view to achieving the objectives specified above, the DG of START ELEVATOR S.r.l. considers it essential above all that all the company's staff at all levels make these objectives their own in the performance of their activities and believes that this involvement can only be achieved by inserting the various Functions in a widespread internal organization, aimed at implementing the company's Quality System.

Therefore, the DG undertakes to

- build and rebuild, develop and maintain over time such an organization, and the simultaneous inclusion in it of all staff;
- analyze and review the internal and external context in which the company operates;
- analyze and review the risks / opportunities related to your business.

Always with a view to achieving the objectives, the DG also undertakes to

- review the Quality System systematically once a year, or in correspondence with particular circumstances or recurring problems.